



**DP WORLD**

# **10 YEARS OF IMPACT: DP WORLD COMMUNITY RESILIENCE REPORT (2014 – 2024)**

Using trade to drive sustainable  
development and community resilience





# FOREWORD

Over the past decade, DP World's mission has been to transform global trade while recognising that the strength and resilience of our communities are integral to long-term business success. This report captures that journey – a decade of impact rooted in the conviction that trade thrives when it creates shared value and drives inclusive, sustainable growth.

Since 2014, we have moved beyond traditional philanthropy of community-giving towards building community resilience in its truest sense: investing in education, health, the environment, and emergency relief to create lasting impact. From clean water projects in Africa and coral restoration in the UAE, to skills development in Asia and disaster response in Europe: our global footprint reflects a local commitment to leave every place better than we find it.

These achievements are not ours alone. They are the result of partnerships with governments and NGOs, and, most importantly, the hard work, passion, and dedication of our employees who

work to ensure that our communities are stronger, healthier, and better equipped for the future.

As we look ahead to the next decade, we remain steadfast in our purpose: to reimagine trade, build resilient communities, and create a better future for everyone.



**Sultan Ahmed bin Sulayem**

Group Chairman and CEO  
DP World





## CREATING A BETTER FUTURE FOR EVERYONE

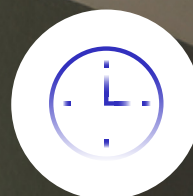
We believe that lasting progress starts with strong, resilient communities. Over the past decade, our approach has evolved – moving from traditional community investment to empowering people as active participants in sustainable development.

By aligning our investment with global challenges and local needs, we harness the power of trade to create real, lasting impact in the communities we serve. Through a range of initiatives, including education, the environment, health, and emergency relief, we help communities adapt, grow, and thrive. In doing so, we're supporting a just transition, ensuring that the move towards a more sustainable future is inclusive, fair, and leaves no one behind.

### OUR IMPACT AT A GLANCE: 10 YEARS OF PROGRESS (2014-2024)



Total beneficiaries  
**4,486,298 PEOPLE**



Total volunteering hours  
**194,547 HOURS**



Total cash contribution  
**US \$99,177,671**



Total volunteers  
**45,618 EMPLOYEES**



# OUR COMMITMENT TO THE SUSTAINABLE DEVELOPMENT GOALS (SDGs)

The **Our World, Our Future** sustainability strategy is built around our commitment to accelerating the UN Sustainable Development Goals (SDGs), ensuring that our initiatives drive lasting social, environmental, and economic impact. By aligning our efforts with global priorities, we create shared value for the communities we serve and for future generations.



## OUR FOCUS AREAS

Over the past decade, we’ve invested in a wide range of initiatives spanning education, the environment, health, and emergency relief, among others. These reflect our global focus areas, shaped by Our World, Our Future, and delivered through partnerships that drive lasting impact. While these priorities guide our work at a global level, they are often complemented by regionally led initiatives that respond to local needs. The following case studies showcase some of the global programmes advancing our sustainability ambitions around the world.





Focus Area  
**EDUCATION**

Beneficiaries  
**541,904**  
Cash Contribution  
**US \$32,079,797**





Focus Area  
**ENVIRONMENT**

Beneficiaries  
**621,492**  
Cash Contribution  
**US \$15,109,275**





Focus Area  
**HEALTH**

Beneficiaries  
**1,679,239**  
Cash Contribution  
**US \$16,259,340**





Focus Area  
**EMERGENCY RELIEF**

Beneficiaries  
**142,050**  
Cash Contribution  
**US \$6,720,397**





## BETTER HEALTH, STRONGER COMMUNITIES

Access to healthcare and clean water is essential for thriving communities and resilient economies. Our Water Access, Sanitation and Hygiene (WASH) and health initiatives help reduce disease, improve productivity, and support the communities who sustain global trade.

### Delivering Clean Water Access for Community Resilience

Our partnership with WaterAid has focused on delivering WASH support to the communities that need it most. In Mozambique, we improved water access and safeguarded health and hygiene standards in three healthcare centres, supporting over 5,000 people with access to clean water and more than 3,200 people with improved sanitation and hygiene.

In 2024, we extended our efforts to Bauchi State in Nigeria, where only 18% of the population had access to basic water and hygiene services. There, we are supporting the construction of solar-powered water schemes, sanitation facilities and hygiene programmes. By 2026, we will have reached 15,000 people with access to basic water



supply services, 4,000 with hygiene behaviour change interventions and 1,000 with access to basic sanitation services. One key focus of this project is economically empowering women, girls and youth residing in the project areas with leadership and WASH decision making and entrepreneurial opportunities.

As we scale these efforts, we remain committed to delivering resilient, community-led solutions that create long-term impact in the regions where it's needed most.

## SUSTAINABLE OCEANS, THRIVING ECONOMIES

Healthy oceans and rich biodiversity are vital for global trade, climate resilience, and coastal economies. Protecting marine ecosystems ensures sustainable growth for the communities and industries that depend on them.

### Source to Sea: Investing in Nature Through Our Source-to-Sea Approach

Our Source-to-Sea approach recognises that freshwater, coastal, and marine ecosystems are deeply interconnected, and that degradation in one area can have negative effects downstream, threatening biodiversity and community livelihoods. To address this, we take a holistic approach to water management, embedding sustainability into our operations and investing in conservation, restoration, and resilient infrastructure.

This commitment is reinforced by our industry-first Ocean Strategy and Blue Carbon Ecosystem Strategy, launched in 2024 to support marine conservation and build a sustainable blue economy. At our ports in Dubai and Peru, we're working with Living Seawalls to integrate seawall panels that mimic natural habitats and enhance



BLUE MARINE  
FOUNDATION

marine biodiversity. In the UAE, our partnership with Coral Vita is restoring coral reefs, while in other regions, we're collaborating with the Blue Marine Foundation to plant mangroves that protect coastlines and sustain marine life.

These mangroves also support nearby communities through silvofishery, helping to improve livelihoods and promote sustainable resource use. Together with our US\$100 million Blue Bond, these efforts ensure that water – from source to sea – remains a vital resource for both people and nature.



## LIVING SEAWALLS

Our partnership with Living Seawalls began through The Earthshot Prize, where the initiative was recognised for its innovative approach to marine conservation. Its modular panels mimic natural habitat forming species and rock formations, transforming port infrastructure into thriving marine habitats.

Since then, we've expanded installations to Jebel Ali Port in Dubai and Callao, Peru, enhancing biodiversity in urban marine environments. Research shows these panels can boost marine life by up to 36%, helping us integrate nature-based solutions into our global operations and reimagine ports as spaces for conservation.



LIVING SEAWALLS



THE  
EARTHSHOT  
PRIZE

Research shows  
these panels  
can boost  
marine life  
by up to



**36%**



## RAPID RESPONSE, ESSENTIAL SUPPLIES

When disaster strikes, quick access to essential supplies can save lives. Our global network enables us to provide timely and effective logistics support, where there is a need, to those affected by crises.

### Powering Humanitarian Response with Global Partnerships

We are an active member of the Logistics Emergency Team (LET) – a coalition of four leading global logistics companies, including UPS, Agility, A.P. Moller-Maersk, and DP World – that collaborate to enhance aid delivery during humanitarian crises. Working closely with the Global Logistics Cluster, led by the United Nations World Food Programme (WFP), the LET has supported more than 27 humanitarian crises since its inception by providing coordinated logistics support in emergency situations.

In Ukraine, we established a vital rail link from Ukraine to our Constanta terminal in Romania, easing truck congestion and accelerating the delivery of over 2,500 containers of much-needed humanitarian aid.



Our role goes beyond logistics. The LET facilitates training for humanitarian logisticians to help prepare them for emergency response. Since 2017, over 50 senior logistics colleagues have been trained as Operational Experts. By leveraging our infrastructure, expertise, and partnerships, we're helping to strengthen frontline response efforts and deliver critical aid where it's needed most.



## BUILDING SKILLS FOR BRIGHTER FUTURES

Many students globally lack the skills needed to prepare them for the future workforce, including green skills, technology, and logistics expertise. We are committed to reaching 1.5 million students worldwide by 2030, equipping them with the tools to drive innovation, sustainability, and economic growth.

### Preparing Young People for the Future of Work

Launched in 2023, our [Global Education Platform](#) is transforming access to learning by equipping students and educators with the skills they need for the future. As part of our US\$35 million investment in education by 2030, the platform offers free e-learning resources focused on sustainability, STEM, logistics, and green skills, helping to close learning gaps and prepare young people for a rapidly changing workforce.

In 2024, we partnered with Teach For All to support their Future of Work initiative - a dedicated program to ensure students are prepared to thrive and lead in their future careers. Together, we've helped reach 1,815 community members through a dedicated learning community focused on career education. We've facilitated 48 virtual learning experiences – including 27 Career Education and 21 STEM sessions – with participation from 113



**Teach For All**  
A Global Network

organisations as well as helped publish more than 40 open access learning resources.

Through this work, we're cultivating a generation of adaptable, forward-thinking learners equipped to succeed in the green and digital economies of tomorrow.

## Growing Green Skills Through the Roots & Shoots Programme

As part of our commitment to education and sustainability, we've partnered with the Jane Goodall Institute since 2021 to support its Roots & Shoots programme – a global youth-led initiative that empowers young people to lead projects that protect people, animals, and the environment. Together, we're equipping the next generation with green skills and a deeper understanding of climate action, biodiversity, and sustainable living. Through hands-on learning and environmental projects, students are learning to turn compassion into action in their own communities.

Since the partnership began, we've supported the engagement of over 13,700 community members across 31 countries, while also enabling the planting of 3,600 native trees. By supporting environmental education, we're helping to create a global network of young changemakers who are leading the way in building a more sustainable future.



 **Jane Goodall Institute**



## BREAKING BARRIERS, CREATING OPPORTUNITIES

A gender lens is applied across our sustainability efforts to drive inclusion and unlock economic potential. We support local women's empowerment initiatives and create pathways for women to thrive through improved livelihood and economic opportunities.

### How Training Women as Solar Engineers Powered Close to 2,000 Rural Homes

In partnership with Barefoot College International, we're transforming rural communities by empowering women through the 'Solar Mamas' initiative. This impactful programme provides hands-on training in solar engineering and entrepreneurship, equipping women – many without formal education – with the skills to install and maintain solar power systems. By training to become solar technicians, the Solar Mamas are electrifying homes, launching small businesses, and becoming catalysts for lasting change in their communities.



Building on the success of the Solar Mamas in Senegal, where 19 graduates electrified 1,233 homes, we expanded the programme to Somaliland. We selected 10 women to travel to Zanzibar for a five-month training course in solar electrification. Since graduating, they've returned home to electrify 765 homes across Berbera and Hargeisa. Alongside technical training, the programme includes the ENRICHE co-curriculum, which equips participants with green, technological, financial, and leadership skills to drive sustainable development from the ground up.

## PROTECTING WILDLIFE AND ECOSYSTEMS

We're committed to protecting biodiversity and the natural ecosystems our operations touch. From restoring habitats to tackling wildlife crime, our environmental work reflects our broader commitment to ethical business and sustainability through **Our World, Our Future**. This work is guided by our Biodiversity Statement, which outlines how we minimise and manage our impact on biodiversity across our global network.

### Tackling the Illegal Wildlife Trade Through Cross-Sector Collaboration

Since joining United for Wildlife (UfW), we've strengthened our commitment to ending the illegal wildlife trade. Founded by Prince William and The Royal Foundation in 2013, United for Wildlife is an unprecedented global alliance of private sector, law enforcement, governments and not-for-profit organisations, working together to foster an effective response to the most pressing nature crises, ensuring that both wildlife and people flourish. In 2018, we donated cargo containers to support conservation efforts in Kenya and South Africa. In 2022, we launched the UfW Middle East and North Africa (MENA) chapter, and in 2023, we partnered with The Royal Foundation and United Nations



Office on Drugs and Crime (UNODC) to improve cross-sector collaboration. By 2024, we had delivered anti-trafficking training in both the UAE and South Africa.

This work has helped advance timber trafficking investigations in Asia, support the launch of UfW's India chapter, co-develop Brazil's national wildlife trafficking strategy, and enable arrests in Nigeria following a major seizure in Vietnam. Together, we're making it harder for wildlife traffickers to operate – and protecting ecosystems worldwide.





## METHODOLOGY FOR COMMUNITY IMPACT DATA

To ensure consistency, transparency, and credibility, we measure and report our community impact using the Business for Societal Impact (B4SI) Framework – the global standard for managing and evaluating corporate community investment.

We compile our data through our Sustainability Champions and local teams across our global network and have been an active member of the B4SI network for over a decade.

The framework provides a structured approach to assess inputs, outputs, and impacts across our social programmes, including Community Investment, Social Innovation, and Procurement for Social Impact. This reflects our ongoing commitment to rigorous measurement, transparency, and continuous improvement in how we deliver and report our community impact.



## HOW OUR EMPLOYEES ARE CREATING IMPACT

Over the past decade, as we've grown into a business of more than 115,000 people, our employees have continued to play a vital role in driving positive change. Through our Global Volunteer Programme, thousands have dedicated their time and skills to support communities across our global network, demonstrating that even as we scale, our commitment to local impact remains strong.



Total volunteering hours  
**194,547 HOURS**



Total volunteers  
**45,618 EMPLOYEES**

### OUR ANNUAL GLOBAL VOLUNTEER WEEK

For the past 10 years, Global Volunteer Week has been at the heart of Our World, Our Future, bringing employees together to create lasting change in the communities where we operate. This annual initiative encourages collaboration, skills-based volunteering, and local engagement, ensuring our people play an active role in building a more sustainable and inclusive future.

## INVESTING IN COMMUNITIES: REGIONAL STORIES (2014-2024)

We've made an impact across our global network by working with communities to drive meaningful, lasting change that supports local development.

EUR

Total beneficiaries  
**153,958**

GCC

Total beneficiaries  
**366,431**

APAC

Total beneficiaries  
**88,846**

CORPORATE  
OFFICE

Total beneficiaries  
**111,182**

AMR

Total beneficiaries  
**412,941**

SSA

Total beneficiaries  
**1,325,268**

MENA &  
SUBCONTINENT

Total beneficiaries  
**882,992**



## STORIES FROM AROUND THE WORLD

Across DP World's global network, our regional teams are collaborating with local partners to tackle some of the issues that matter most to the people and places where we operate.



### AMR Empowering Youth Through Visión Futuro

In Boca Chica, Dominican Republic, we're helping to transform the lives of vulnerable young people through our Visión Futuro programme. Launched in 2021 in partnership with Entrena, the initiative focuses on four key areas: education, job placement, youth networks, and women's empowerment. So far, we've supported 5,956 young people, helping them gain the skills and confidence they need to build brighter futures. By working closely with public, private, and community partners, we've built a strong support network that was recognised in the 2022 Catalogue of Promising Practices by the United Nations Development Program (UNDP) for advancing the SDGs.



**5,956**

young people supported



Recognised by the United Nations Development Program (UNDP) for advancing the SDGs



I would like to teach the young women in my community what I have learned and encourage them not to limit themselves. I want to inspire them to believe whatever they set out to do, they can achieve it. If you have the will, you can find a way!

**Yorleny Reyes**, programme graduate and Internal Terminal Vehicle (ITV) driver at DP World Dominicana.



## APAC Working Together to Support Vulnerable Communities

In South Korea, our Pusan Newport Company (PNC) has been partnering with the Gangseo Social Welfare Center since 2015 to support vulnerable communities, including elderly residents, low-income families, and children. Through 1,764 hours of volunteer service, our teams have supported 7,853 individuals, delivering seasonal programmes like meal support and kimchi-making events. We've also helped transform three neighbourhoods into 'elderly-friendly towns' by installing safety bars, non-slip mats, and benches at bus stops, making everyday life safer and more inclusive for older residents.



**7,853**  
individuals have, since 2015,  
been supported through  
**1,764 HOURS**  
of dedicated volunteer  
service



Three 'elderly-friendly  
towns' developed with  
safety installations



One of the most meaningful achievements has been the creation of 'elderly friendly towns' – safe, and accessible spaces designed to support our ageing population. Thanks to the team at PNC, we installed safety bars, mats, and benches, making daily life more comfortable and inclusive for the residents. ☑☑

Representative from Gangseo Welfare Center

## EUR Protecting the Black Sea Through the Constanta Beach Clean Up

To mark World Cleanup Day 2024, our team in Romania partnered with Mare Nostrum to help protect the Black Sea's coastline, bringing together employees and their families for a beach cleanup at Corbu Beach, part of the Danube Delta Biosphere Reserve. We turned waste collection into a high-energy challenge with the 'Race

for a Clean Beach', while children used collected litter to create artworks. The event strengthened teamwork, raised environmental awareness, and reinforced our commitment to protecting marine ecosystems and preserving Romania's coastline for future generations.



**320KG**  
of waste collected, including 126.6kg of plastic  
and 54.7kg of glass



Part of DP World's  
**GLOBAL SAFETY DAY**,  
reinforcing environmental responsibility





The ‘Race for a Clean Beach’ was an explosion of pure energy! We felt the competitive adrenaline, but we united our efforts for a common goal: to restore the natural beauty of Corbu Beach. 🏆

Representative from  
Mare Nostrum



### **GCC** Cleaning Our Coasts to Protect Marine Life in the UAE

In the GCC, our team has partnered with the Emirates Diving Association (EDA) – a registered non-profit NGO recognised by United Nations Environment Programme (UNEP) – to tackle marine pollution and protect the UAE’s coastal and underwater ecosystems. As environmental pressures grow, threats, such as plastic waste and abandoned fishing gear, pose increasing risks to marine biodiversity.

Aligned with our **Our World, Our Future** sustainability strategy – and in support of our Ocean Strategy and Blue Carbon Ecosystem Strategy – this collaboration includes underwater clean-ups, shoreline restoration, and marine awareness activities to support long-term ecosystem recovery. So far, we’ve engaged 511 volunteers, delivered four clean-up events, and removed 12,300kg of waste from marine environments. The initiative has also supported scientific research and a targeted culling operation to control the spread of the Crown-of-Thorns Sea Star, a major threat to coral reefs along the UAE’s East Coast.



With a major coastal presence through our ports, terminals, and other assets, we have a key role to play in maintaining clean oceans and contributing to biodiversity preservation. The partnership with EDA supports UN SDG 14 to protect life below water, and we are committed to preserving our planet for future generations by reducing emissions across our global portfolio, protecting ecosystems and enhancing and restoring oceans. 🏆

**Nabil Qayed**, Executive Vice President, Corporate Support,  
DP World GCC



**12,300KG**  
of waste removed from  
coastal and underwater sites



**511**  
volunteers engaged in  
clean-up activities



## MENA & Subcontinent Preparing Students for STEM & Medical Careers

For many talented students in India, financial barriers limit access to quality education in STEM subjects (Science, Technology, Engineering and Mathematics) and medicine. At DP World India, we're working with Yuva Unstoppable to change that by providing scholarships that support students preparing for competitive entrance exams – a crucial step toward higher education in these fields. Through this programme, students from low-income backgrounds gain access to top coaching institutes, equipping them with the resources, guidance, and confidence needed to pursue careers in engineering, technology, and medicine. By investing in young minds, we're helping to nurture the next generation of doctors, scientists, and innovators.



Access to leading coaching institutes, ensuring  
**QUALITY EXAM PREPARATION**



**EMPOWERING FUTURE DOCTORS,**  
engineers, and scientists from low-income backgrounds



## SSA Connecting Communities with the Kanyaka Quay Bridge

For over a decade, more than 6,000 residents of Kanyaka Island have faced limited access to jobs, education, and essential services due to the lack of reliable transport infrastructure. With no functional jetty since 2013, travel to and from the mainland has been unsafe and unpredictable, restricting opportunity for the island's community.

In November 2024, our team in Mozambique, working with Maputo Port Development Company (MPDC), Portos e Caminhos de Ferro de Moçambique (CFM), and the Ministry of Transport & Communications, laid the foundation for a new bridge that will reconnect Kanyaka Island with Maputo. Set for completion in 2025, the bridge will provide a safe, permanent line – opening up opportunities for trade, tourism, and everyday life. By investing in infrastructure that strengthens communities, we're helping build a future where no one is left behind.



**6000+ RESIDENTS**  
to benefit from better access to essential services and opportunities



**COMPLETION BY 2025,**  
supporting long-term economic and social development

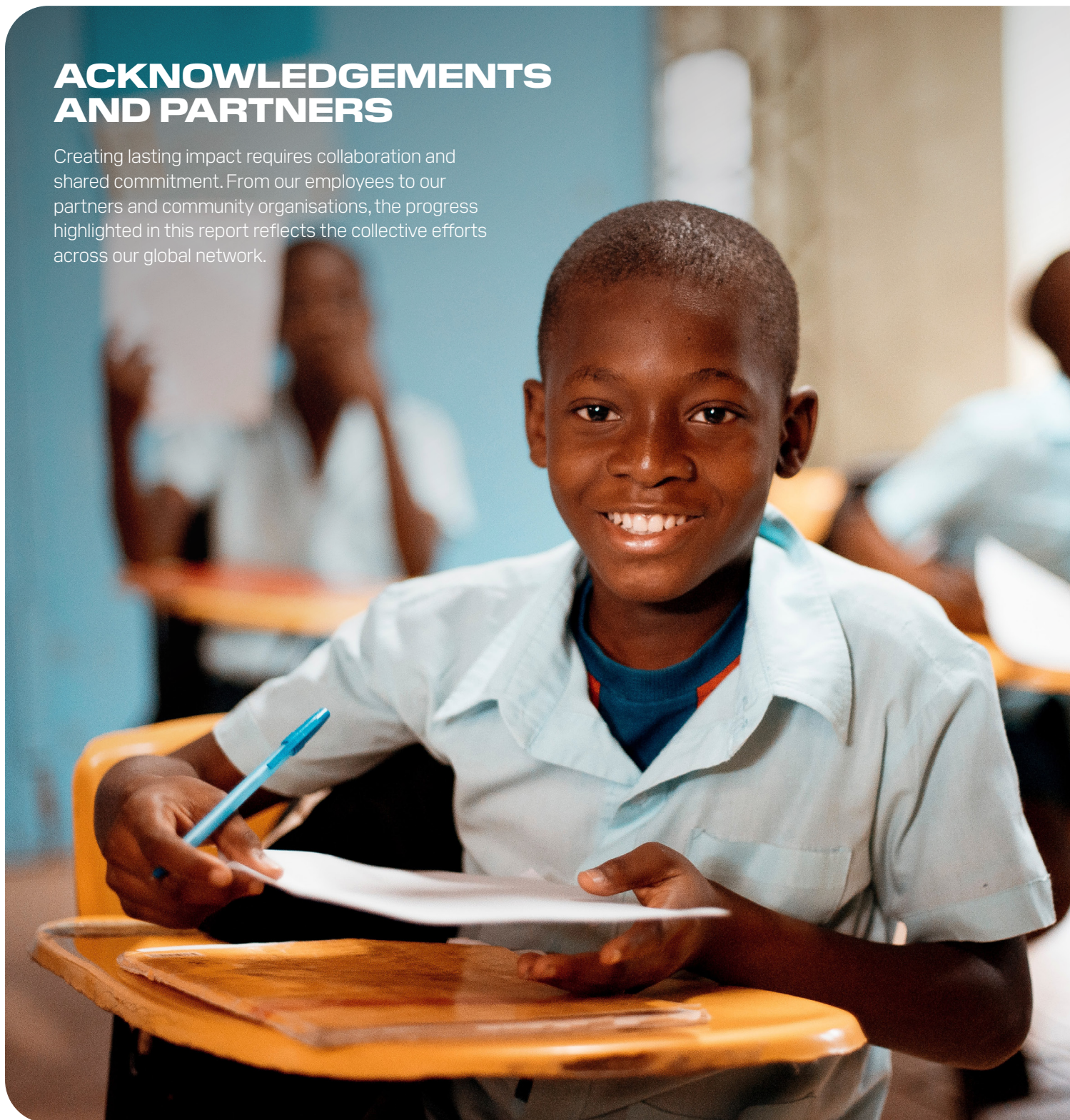


## LOOKING BACK, LOOKING FORWARD: EVOLUTION FROM COMMUNITY INVESTMENT TO COMMUNITY RESILIENCE

Since 2014, our approach has evolved from traditional community investment to building long-term resilience – ensuring the communities we serve can adapt, grow, and thrive. Through the **Our World, Our Future** sustainability strategy, we'll continue to use trade to drive sustainable development, creating lasting impact and new opportunities in the places where we operate, while supporting a just transition that is inclusive, fair, and leaves no one behind.

### ACKNOWLEDGEMENTS AND PARTNERS

Creating lasting impact requires collaboration and shared commitment. From our employees to our partners and community organisations, the progress highlighted in this report reflects the collective efforts across our global network.







**DP WORLD**



See more at [www.dpworld.com](http://www.dpworld.com)