



DP WORLD

24th March 2026

Customer Advisory – DP World London Gateway

2026 Tariff Update: Energy Adjustment Mechanism (EAM) adjustment at DP World London Gateway.

This customer advisory details changes to the Energy Adjustment Mechanism which will apply from 1st May 2026.

The EAM will increase by £6.25 to £26.51 per import laden container.

Energy market volatility

DP World UK supports international supply chains serving the UK. The flow of containerised trade is critical to the economy and our efficient, resilient and more sustainable logistics hubs support our supply chain partners cargo to flow.

Over the last few weeks, the impact of geopolitical events has significantly impacted energy costs across the supply chain. Wholesale gas, diesel and HVO prices have materially increased and there is significant volatility for upcoming energy price levels. We therefore have to revise the Energy Adjustment Mechanism (EAM) to address these cost pressures and provide some margin for operational contingency.

We understand that import shipments are already in transit, so to provide as much notice to the trade as possible, we are providing over 5 weeks notice with the adjusted EAM applicable from 1st May 2026.

We will continue to review energy input availability and prices and will adjust the EAM to reflect lower input prices as we move forward through 2026.

The EAM will be adjusted effective **1st May 2026** as follows:

- The EAM will be increased by £6.25, bringing the total to £26.51 per import laden container.
- The EAM fee will be made to the clearing agent responsible for the customs declaration.
- The clearing agent will be credited £0.75 per EAM fee paid to offset the administrative costs associated with the transaction.

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We remain committed to energy efficiency, resilience and sustainability across our operations at DP World London Gateway, ensuring that we continue to deliver safe, reliable, and more environmentally responsible services.

All services provided at DP World London Gateway are governed by our terms and conditions which can be found here: <https://www.dpworld.com/en/about-us/our-locations/united-kingdom/terms-conditions>.

Should you have a specific question please email Customer.services@londongateway.com or call 01375 648477.

Yours faithfully,

Jessica Tomkins
Supply Chain Projects Director, UK



Questions & Answers

What is the EAM?

The EAM or Energy Adjustment Mechanism at DP World ports and terminals business the UK in the UK provides customers with visibility on the energy costs. The EAM has been established to cover costs from electricity and liquid fuels. From 2023 DP World London Gateway and Southampton have replaced diesel with Hydro Treated Vegetable Oil (HVO) and have transitioned to 100% renewable electricity provision.

What are the benefits to customers of the EAM?

The EAM aims to reduce the impact of energy cost fluctuations for our supply chain partners and ensure that efficient, resilient and increasingly more sustainable services can be provided for our customers. It provides visibility on energy inputs supporting the services provide at our logistics hubs at London Gateway and Southampton.

Why can you not cover the energy price increases yourselves at DP World?

Energy costs for port operations have materially increased and the outlook in the medium term looks uncertain. DP World is a significant user of energy and is geared to operate with a normal level of fluctuation in energy prices. Recent energy market developments causing elevated prices are forcing many industries to examine how to adapt operations.

DP World also has an Energy Transition Contribution, why can that not cover the EAM?

The Energy Transition Contribution by design cannot be used to fund energy cost rises on existing operations.

The Energy Transition Contribution has been implemented to accelerate the journey to zero carbon operations at DP World by investing in new technologies and operations. The aim is carbon neutral operations by 2050 through electrification, with intermediate steps of hybrid technology and 'drop in' lower carbon fuels on the roadmap.

The current disturbance in energy markets serves to emphasise the need to accelerate the energy transition and reduce the dependence on volatile hydrocarbon markets.

How do you calculate the EAM?

When the EAM was initially introduced a baseline year was included in the mechanism. In order to simplify the calculation and reporting methodology, the EAM moving forward will cover all energy input costs with the exception of any Fuel Duty considerations which will be address through the Fuel Duty Recovery Fee.



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Why are importers covering this charge?

Import laden containers are the dominate flow for the UK economy and therefore drive operational requirements for our container terminals in the UK. A high proportion of containers are shipped out of the UK empty, so that they can be repositioned for re-loading. We believe that recovering the elevated energy costs through the EAM applied equally across all laden import containers is a fair apportionment for international supply chains serving the UK economy.

What about the agents / declarants cost incurred in collecting the EAM?

Our invoices will reflect the additional administrative costs associated with the transaction and will show a reduction in respect of a 75p administration fee per container.

When will the EAM be reviewed?

We will continually review the EAM and will provide minimum 30 days' notice in case of any adjustments.