

**Date: 12<sup>th</sup> July 2024**

**Customer Advisory**

**CA-003/12-07-2024**

Dear Esteemed Customer,

Greetings from CCTL!!!

We are writing to inform you that the first phase of our TOS maintenance activity, as announced in our Customer Advisory CA-002 on July 10, 2024, has been successfully completed.

We would like to bring to your attention that the second phase of TOS maintenance activity (**Migration**) will take place on **July 13, 2024, from 0100 Hrs to 0600 Hrs.**

During above said time, our internal systems, including e-form 13 and TOS, will be temporarily unavailable, and the terminal operating systems will experience a scheduled downtime.

We kindly request your cooperation and understanding in planning your terminal transactions accordingly.

We appreciate your support in ensuring a smooth maintenance process and minimizing any potential disruptions.

Please disseminate this information to all relevant trade members and stakeholders.

Thank you for your understanding and cooperation..

For Chennai Container Terminal Pvt Ltd.

M.S.Pratap

Manager– CRM

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