

## Agreement to access VBS Premium

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| <ol style="list-style-type: none"> <li>1. The service comprises information pertinent to commercial vehicles wishing to move containers to and from DP World Southampton.</li> <li>2. The VBS tariffs are available on our website at <a href="https://www.dpworld.com/southampton">https://www.dpworld.com/southampton</a></li> <li>3. The service fees are subject to revision by DP World Southampton and the Tariff will be subject to review.</li> <li>4. The service will be available to a customer, on acceptance of Direct Debit Mandate by DP World Southampton's banking facility, through means of a username and password to be supplied by email at registration. Cancellation of Direct Debit will lead to removal of access to the service.</li> <li>5. Two invoices will be generated, one for booking and the other for "No Show" fees. Transactions will be invoiced on a monthly basis, online. Payment will be taken by direct debit 30 days after the date of the invoice.</li> </ol> | <ol style="list-style-type: none"> <li>6. Payments will be made to DP World Southampton. Sums not paid within 30 days will carry interest at 5% above Lloyds TSB Bank base rate. All sums are net of VAT or other applicable sales tax.</li> <li>7. Helpdesk support from DP World Southampton is available on 023 8070 6300.</li> <li>8. All business is transacted subject to Southampton Container Terminals Limited <a href="#">Multi-Purpose Trading Terms and Conditions</a>.</li> <li>9. I hereby confirm that I have received and read a copy of Southampton Container Terminals' standard trading conditions and the agreement to access to VBS premium and that I accept the terms thereof.</li> </ol> <p>Please tick</p> <div style="display: flex; align-items: center;"> <input style="margin-right: 10px;" type="checkbox"/> <p>I have read and agreed to the <a href="#">terms &amp; conditions</a> of use for VBS premium.</p> </div> |
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Name of company			
Invoice address			
Daytime phone number			
Mobile phone number			
Email address			
Company registration		Signed	
VAT number		Print name	
		Date	

Please complete and return together with the attached direct debit form to:

VBS Premium, DP World Southampton, Western Docks, Southampton SO15  
1DA or [vbsfinance@dpworldsouthampton.com](mailto:vbsfinance@dpworldsouthampton.com)



PLEASE COMPLETE THE FORM INCLUDING A 'WET' SIGNATURE.  
A SCANNED COPY OF THIS COMPLETED FORM IS ACCEPTED - NO NEED TO POST

**DP World Southampton**  
**204/207 Western Docks**  
**Southampton**  
**SO15 1DA**

NAME(S) AS STATED ON BANK ACCOUNT


Bank/Building Society account number

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Branch Sort Code

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Name and full postal address of your Bank or Building Society

To: BANK NAME
Bank Address
Postcode



Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number

8	3	7	9	9	7
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**Instruction to your Bank or Building Society**

Please pay DP World Southampton Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with DP World Southampton and if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date

Internal reference number:

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account

DD11 5/15

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit DP World Southampton will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request DP World Southampton to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by DP World Southampton or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back DP World Southampton asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.