



DP WORLD

31st October 2025

Customer Advisory – DP World London Gateway

2026 Tariff Update: International Ship & Port Security (ISPS) Fee and Energy Adjustment Mechanism (EAM) at DP World in the UK.

This customer advisory details changes to the ISPS fee and EAM which will apply from 1st January 2026.

The combined effect of these adjustments will be an increase of £5.31 per import laden container compared to current tariff levels.

The ISPS fee will increase by £4.80 to £30.30 per import laden container

The EAM will increase by £0.51 to £20.26 per import laden container

Further detail to these 2026 tariff adjustments are included below.

Increasing investment in cyber security (ISPS Fee)

As a critical part of the UK's national infrastructure, DP World plays a vital role in maintaining the resilience and security of global supply chains. The recent rise in sophisticated cyber-attacks targeting critical industries has highlighted the need for heightened vigilance and robust defences.

To ensure the continued protection of our operations, partners, and customers, we have significantly increased our investment in cyber security. This includes expanding our cyber security team, enhancing monitoring and threat detection systems, and strengthening both physical and digital infrastructure. These measures are essential to safeguard the integrity and continuity of our logistics hub at DP World London Gateway, which connects UK businesses to international markets.

In light of these escalating costs, we are implementing an increase to the ISPS fee to recover part of the additional expenditure required to maintain these enhanced security standards.

We therefore announce that from **1st January 2026** the ISPS fee will be as follows:

- The ISPS fee will increase by £4.80 to £30.30 per import laden container.
- The ISPS fee will be made to the clearing agent responsible for the customs declaration.
- The clearing agent will be credited £0.25 per ISPS fee paid to offset the administrative costs associated with the transaction.

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Energy Adjustment Mechanism

The Energy Adjustment Mechanism (EAM) reflects fluctuations in the cost of energy required to operate our facilities and equipment. Since its introduction, the EAM has enabled DP World to recover incremental energy costs from the 2021 baseline period.

However, the cost of operating a major logistics hub continues to be affected by broader inflationary pressures. Rising prices for Hydrotreated Vegetable Oil (HVO) fuel, used to power terminal equipment and higher energy costs linked to the UK's electricity market have increased overall port operating expenses. These factors reflect the wider escalation in costs across the logistics and infrastructure sectors, driven by global energy market volatility and the ongoing transition to more sustainable energy sources.

However, total recoverable energy costs for London Gateway are forecast to reduce marginally in 2026. Accordingly, the EAM will increase only in line with the introduction of a new administrative fee. An **administrative fee of £0.75** will therefore be introduced, consistent with the clearing agents' fee. This adjustment is necessary to offset the rising administrative costs associated with the processing and management of these transactions.

To maintain service quality and support our continued investment in sustainable and efficient energy use, the EAM will be adjusted effective **1st January 2026** as follows:

- The EAM will be increased by £0.51, bringing the total to £20.26 per import laden container.
- The total EAM fee of £20.26 includes a fixed administrative fee of £0.75, payable to DP World to recover increasing administrative costs associated with transaction management.
- The EAM fee will be made to the clearing agent responsible for the customs declaration.
- The clearing agent will be credited £0.75 per EAM fee paid to offset the administrative costs associated with the transaction.

We remain committed to energy efficiency and sustainability across our operations at DP World London Gateway, ensuring that we continue to deliver safe, reliable, and environmentally responsible services.

DP World reserve the right to adjust these fees with a 1-month notice period.

All services provided at DP World London Gateway are governed by our terms and conditions which can be found here: <https://www.dpworld.com/london-gateway/port/port-services>.

Should you have a specific question please email Customer.services@londongateway.com or call 01375 648477.



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Yours faithfully,

Jessica Tomkins
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